

# The Boat Hoose, Loch Lomond – Terms & Conditions

The person whose name appears on the Booking Form agrees to take full responsibility for ensuring that all members of the party adhere to the Conditions of Let set out below.

- The number of people occupying any one Property is limited to that stated on the website, unless by prior consent with the Owner.
- You must pay a 25% deposit on booking, with the remainder of the balance payable six weeks before the start of the Let. If a booking is made less than six weeks before the start of the Let the full rental charges must be paid at the time of the booking. Failure to pay the balance of the rental charges six weeks prior to the start of the Let will result in the Owner treating the Property as available for re-booking and the deposit would be retained in full. No reminders are sent out.
- If a notice of cancellation is received between the dates of your deposit being received and the final payment being due then the deposit will be refunded in full. If cancellation is made within six weeks of the start of the Let (i.e. the whole rent has been paid) then the whole amount paid will be retained unless the Property can be re-let. If a re-let is successful then a full refund will be made, less an administration fee of £50. To safeguard against cancellation charges we strongly recommend you have Cancellation Insurance.
- Should the Property, subsequent to booking, become unavailable through any cause, you must accept that the Owner's liability is limited to the amount of any rent paid.
- No pets are allowed and No Smoking inside the Property.
- Guest's accept that the responsibility for personal property is solely theirs.
- All vehicles are also left at the guest's or there owners risk. Guests agree to absolve the Owner of any responsibility for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, from any illness or injury arising from any causes whatsoever. There is a Burn (a small Stream) running through the property, all Guests must take any necessary precautions to ensure their safety.
- Guest's agree to use the Property solely for its intended purpose as self-catering accommodation and to accept the Owner's right to refuse to hand over the Property to any person deemed unsuitable to take charge. Causing a nuisance or disturbance to neighbours or other guests or unreasonable behaviour may result in the Owner requesting you to leave.
- You agree to allow the Owners or agents access to the Property at all reasonable times. We will only ever request access to your property in case of an emergency or for maintenance.
- All Guests must respect and look after the Property during your stay and you must leave the Property clean and tidy. Please advise us of any damage or breakages so we can repair or replace them for the next guests. We reserve the right to charge for any damage or breakages.
- You must vacate the Property by 10am on your day of departure unless special arrangements have been made with the Owner. This is to allow us to prepare the Property for the next guests.
- Guest arrival time is from 3pm onwards.
- All of our portable electrical appliances have been PAT tested and approved; the use of your own personal electrical equipment is out of our control it must be at your own personal risk.

We hope your stay is an enjoyable experience.